

Privacy Policy

Last updated: March 13, 2026

Weller Infrared Services, Inc. ("we," "us," or "our") operates <https://wellerinfraredservicesinc.com> and provides infrared thermal imaging inspection services. We are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit our website, contact us, or use our services.

1. Information We Collect

We collect only the personal information necessary to provide our services, such as:

- Contact details (name, email address, phone number, property address) when you request a quote, schedule an inspection, or communicate with us via our website form, email, or phone.

We do not collect sensitive financial information (e.g., credit card numbers or bank details) directly.

2. How We Use Your Information

We use your information solely to:

- Respond to inquiries and provide quotes.
- Schedule and perform on-site inspections.
- Deliver inspection reports and related communications.
- Process payments (see below).

We do not use your information for marketing unless you expressly opt in.

3. Payment Information

For credit card or bank draft payments, you enter your details directly into secure QuickBooks payment links provided by Intuit (a PCI DSS-compliant processor). We do not collect, store, or access your payment card information. You may also pay by check.

4. Sharing of Information

We do not sell, rent, or share your personal information with third parties, except:

- With our payment processor (QuickBooks/Intuit) solely for transaction processing.
- As required by law, court order, or to protect our rights and safety.

5. Security

We take reasonable measures to protect the personal information we hold from unauthorized access, loss, misuse, or alteration. This includes secure storage of contact data and reliance on compliant third-party tools for payments. However, no method of transmission over the internet is 100% secure.

6. Your Rights

You may request access to, correction of, or deletion of your personal information by contacting us. We will respond in accordance with applicable laws.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted here with an updated "Last updated" date.

8. Contact Us

If you have questions about this Privacy Policy, contact us at:

mark@wellerir.com

(407) 708-3556

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